



# 2023 CONFERENCES

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**CAMP & CONFERENCE  
CENTRE**



# CONFERENCE PACKAGES 2023

This is not your average Conference venue! The specialist team at Maroochy Waterfront Camp & Conference Centre are 100% committed to you and providing the ideal Sunshine Coast, waterfront and affordable destination for your next Conference, Team Meeting or Retreat.

Maroochy Waterfront Camp & Conference Centre offer friendly family hospitality and affordable, clean and comfortable accommodation with superb meals for Conferences in our twin share or double rooms, each with private ensuite and air conditioning.

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Enquire now!

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# INDIVIDUAL ACCOMMODATION ROOMS

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Private ensuite bathrooms

Professionally laundered linen provided

Fully air-conditioned



# ACCOMMODATION OPTIONS

## **NO DORMS SO EVERYONE GETS SLEEP!**

Camp Centre - 63 twin or triple share rooms, either two single beds or one single and one bunk bed, or one double bed.  
Sleeps up to 151 guests. 16 rooms per wing, 4 wings available.

19 additional individual private bungalows also available.  
Sleeping up to an extra 76 guests.



CAMP CENTRE

Individual, private bathrooms including shower and toilet in every room or bungalow.

**No sharing and no shower line ups!**

# COMFORTABLE, HYGENIC & SAFE



BUNGALOW

# CATERING

delicious, fresh, homestyle meals





# MEAL OPTIONS FOR EVERYONE

Our on-site Chef is backed by a team of staff who are health screened daily and have completed Tafe COVID-19 Safe Training.

We offer flexible meal plans that you get to choose, serving times to suit your itinerary and our qualified Chef's are experts in dietary requirements.

## SAMPLE MENU

### BREAKFAST

Continental selection plus scrambled eggs, bacon, hash browns and baked beans.

### MORNING TEA

Fresh fruit and Muffins

### LUNCH

Thai beef salad with rice noodles

### AFTERNOON TEA

Biscuits and fresh fruit

### DINNER

Chicken schnitzel with chips & gravy, steamed vegetables and salad  
Chocolate brownie and ice cream



# FACILITIES

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Large confernece / function / dining room, with seating for up to 200 people

# THE MAROOCHY WATERFRONT ROOM



- Large sized conference room suitable for 50 people at one person per table
- Fully air conditioned
- Complimentary Wi-fi
- Adjacent to accommodation rooms
- Doubles as dining room

*Minimum number of 50 guests on premium package or room hire rates will apply.*

*Room is only accessible between the hours of 8am and 10pm unless via other arrangement (fees will apply)*

# THE LAKEHOUSE

- Small/Medium sized conference room suitable for 25 people at two people per table
- Fully air conditioned
- Complimentary Wi-fi
- Bathroom & toilet facilities

*Minimum number of 25 guests*

*Room Hire Rates apply \$POA*





# ON SITE FACILITIES



- Large conference / function / dining and activity room
- Small function room and medium function room.
- Private lagoon with direct river access
- Family owned & operated
- Dedicated support staff to assist before, during and after your Retreat
- Double bed accommodation rooms with private ensuite available
- Break out rooms on site for your convenience
- Complimentary Wi-fi

## Activity Package Options (if required)

All activities are completely organised by fully qualified facilitators and an exclusive itinerary will be tailored to meet your group requirements.

Please contact us for rates.

*\*minimum numbers apply.*





**2023 ADULT**

## **ACCOMMODATION & CATERING RATES (CAMP CENTRE)**

Accommodation in twin share, triple share or double bed rooms each with private bathroom. All rooms have air-conditioning and a ceiling fan and your choice of meals will be provided. All linen provided.

**Premium Camp Package**      **\$POA**

Includes : Accommodation (twin/triple share) & delicious breakfast, morning tea, lunch, afternoon tea & 2 course dinner

**Classic Camp Package**      **\$POA**

**(available Monday - Friday only)**

Includes : Accommodation (twin/triple share) & main meals only : breakfast, lunch & 2 course dinner

- Meals can be prepared as takeaway options if required
- Flexible meal times to suit your camp requirements.
- Above rates include gst & are valid for 14 days from the date of this proposal.

Please contact us for an individual tailored quote today on (07) 5448 4344.





# 2023 ADULT ACCOMMODATION & CATERING RATES (BUNGALOWS)

Accommodation in full self contained bungalows with one double bed and one single bed. Fully air conditioned, ensuite bathroom and all linen provided.

## **Accommodation Only \$POA**

Includes : Accommodation (twin/triple share) & delicious breakfast, morning tea, lunch, afternoon tea & 2 course dinner

## **Add On Meal Packages, per person :**

### **Breakfast & 2 Course Dinner \$POA**

### **Breakfast, Lunch & 2 Course Dinner \$POA**

### **Breakfast, M/Tea, Lunch, A/Tea & 2 Course Dinner \$POA**

- Meals can be prepared as takeaway options if required
- Flexible meal times to suit your camp requirements.
- Above rates include gst & are valid for 14 days from the date of this proposal.

Please contact us for an individual tailored quote today on (07) 5448 4344.



## OPTIONAL PACKAGE EXTRAS

Unlimited Tea, Coffee, Mints	\$POA
Meals such as gluten free	\$POA
Barista Coffee package	\$POA
Projector, Screen, Whiteboard, Mic	\$POA

## DAY DELEGATE RATES

Morning Tea, Lunch, Afternoon Tea	\$POA
Morning Tea, Lunch, Afternoon Tea & 2 Course Dinner	\$POA

*Above rates include gst & are valid for 14 days from the date of this proposal.*



# CONFERENCE CENTRE INFO

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- What to bring
- Location
- Timeline
- Rates
- Terms & Conditions

# WHAT TO BRING

## SAFETY

- Sunscreen (SPF 50+ recommended)
- Insect repellent
- Hand sanitiser (at least 60% alcohol based)
- Hat (broad brimmed)
- Torch
- Water bottle

## PERSONAL HYGIENE

- Garbage bags for dirty and wet laundry
- Toiletry bag, soap, shampoo & conditioner, toothbrush, comb/brush, deodorant, tissues
- Beach towel
- Pillow (with pillow case)
- Medication and medical instructions, if relevant

## GROUP LEADERS

- First aid kits, including digital thermometer
- Medication & medical information
- COVID-19 pre-screening documents
- Spare hats, water bottles, garbage bags, tissues and hand sanitiser (at least 60% alcohol based)
- Mobile phone & charger for use in after hours emergencies



*It is not advisable to bring any valuable items to camp.*

*Maroochy Waterfront Camp & Conference Centre accepts no responsibility for loss or damage of items.*

# LOCATION

Situation on the pristine banks of the stunning Maroochy River in Maroochydore, Sunshine Coast, Queensland.

- 6 minutes from Maroochydore CBD
- 1 minute to Maroochy Multi Sports Complex
- 16 minutes to Sunshine Coast Stadium & Kawana Sports Precinct (Lake Kawana and Aquatic Centre)
- 5 minutes from the beach
- 8 minutes from the Sunshine Coast Regional Airport



# BOOKING AGREEMENT TERMS & CONDITIONS

The Booking Agreement seeks to clearly state the agreed responsibilities of the users to ensure a common understanding and focus by all parties. The terms and conditions will be to the mutual benefit of all parties by providing a clear understanding of expectations and level of commitment required.

## 1. Definitions

- a) 'Hirer' means the person or group specified in this Agreement &/or person representing the group making the booking.
- b) 'MWCCC' means Maroochy Waterfront Camp & Conference Centre (MWCCC) and its Directors and employees.
- c) 'Venue' means Maroochy Waterfront Camp & Conference Centre.

## 2. General Terms and Conditions

- a) The Hirer consents to these terms and conditions by making the booking.
- b) The Hirer consents to abide by MWCCC Rules as published from time to time and in force at the arrival date.
- c) No spaces hired with the building shall be sub-let or any tenancy transferred.
- d) Animals are not permitted in the venue, with the exceptions of guide dogs for visually impaired persons.
- e) The Hirer must not make, damage or make alteration to any part of the venue or erect or install any fixtures, fittings or other attachments.
- f) Decorations will only be permitted at the discretion of the venue manager.
- g) Notices or announcements of any event or function shall only be displayed in the Venue or grounds with the approval of MWCCC.
- h) Strictly NO BYO alcohol permitted on premises. MWCCC is a licensed establishment only.
- i) Smoking is not permitted within the venue and surrounding areas (including building and grounds)
- j) Footwear must be worn at all times, in the dining / function room, around the entire venue and/or including outdoors.
- k) All guests must vacate the dining / function room by 10pm.
- l) The Hirer is responsible for ensuring adherence to in-house camp rules.
- m) The Hirer is responsible for ensuring that all guests adhere to Australian Government and Queensland Government current health directives.
- n) Exclusive use of the Venue is not guaranteed, unless otherwise advised and confirmed in writing by MWCCC.
- o) Number of guests must not exceed number of beds
- p) Check in to the Venue by the Hirer is available after 2.00pm on the confirmed booking arrival date.
- q) Check out of the Venue by the Hirer is required before 10.00am on the day of departure.

## 3. Bookings & Deposits

- a) Bookings may be made up to 2 years in advance
- b) Tentative bookings will be held for a maximum of fourteen (14) days. A tentative booking does not guarantee MWCCC will accept a booking.
- c) A booking is only confirmed once the full deposit is received.
- d) The deposit payable is the higher amount of \$250 or 10% of the estimated total of the booking.
- e) If a deposit is not received within 14 days of a tentative booking, the tentative booking will lapse.
- f) Through making payment of a deposit, the Hirer acknowledges that they have read, understood and agrees on behalf of the Hirer to be bound by these terms and conditions.

## 4. Fees & Charges

- a) Final guest numbers must be confirmed 21 days prior to the arrival date.
- b) A reduction in booking numbers of up to 25% or less is accepted and the booking fee will be adjusted accordingly, up to 21 days prior to arrival.
- c) An increase in booking numbers will be accepted subject to availability and the total booking fee will be adjusted accordingly.
- d) All booking fees must be paid in full twenty-one (21) days prior to booking arrival date.
- e) Security Deposit - You must provide a valid credit card authorization or imprint when you check-in. This authorization may be used to cover incidental items including but not limited to, security bond or deposit for any breakages or damage incurred during your stay or cleaning charges in excess of the normal level of cleaning.
- f) All prices are subject to change.



#### 5. Variations & Cancellations

- a) All variations and cancellations to bookings must be made in writing.
- b) MWCCC, at its absolute discretion, may cancel a booking at any time. If MWCCC cancels a booking the Hirer will be notified by phone and/or email.
- c) MWCCC reserves the right to refuse or cancel any booking that does not comply with conditions of hire.
- d) MWCCC may cancel a booking with minimal notice in the event of: 1) a natural disaster, 2) acts of terrorism 3) pandemic 4) the hire fees have not been paid within the allocated time frame, 4) MWCCC becomes aware that the event, goods or services proposed to be held/used/provided by the Hirer are objectionable, dangerous, infringes any copyright, is prohibited by law, or would be detrimental to MWCCC in any way.
- e) If booking variation is requested no less than 16 weeks prior to arrival, the deposit may be transferrable, at MWCCC discretion, once only to another date if available within twelve (12) months.
- f) Deposit is refundable, less \$250 administration fee, if cancellation occurs any time prior to sixteen (16) weeks before arrival date.
- g) 50% of full booking fee is payable if a cancellation occurs within sixteen (16) weeks but not longer than fourteen (14) days prior to arrival date.
- h) Full booking fee is retained, or if for any reason not yet paid, due and payable immediately, if cancellation occurs within fifteen (15) days prior to arrival.
- i) The Hirer agrees to accept our terms and conditions for any cancellation of variation of booking.

#### 6. Catering, Allergies & Dietary Requirements

- a) MWCCC make every attempt to identify ingredients that may cause allergic reactions for those with food allergies. Whilst all efforts are taken in relation to special diet requests, it must be noted that within the premises MWCCC handle all products and ingredients. Customer requests will be catered for to the best of our ability. Individuals with health threatening allergies or food intolerances should be aware of the risks and are encouraged to talk to MWCCC staff regarding the 'Bring Your Own Food' policy. All care is taken.

#### 7. Activities, Facility Use and Instructor-led activities

- a) Disclaimer - The Hirer's participants have voluntarily chosen to participate in the Activity and/or facility. The Hirer and their Representatives and participants understand it may involve physical activity of a strenuous nature, and that there are inherent risks in all aspects of physical activity, including injury and death. The Hirer, its Representatives and the participants knowingly assume all of the inherent risks of the Activity. On behalf of the participant, the Hirer waives any and all claims the participant or the Hirer may have against MWCCC.
- b) By booking, the Hirer warrants that the participants are in good health and proper physical condition to safely participate in the Activity and have no known physical or mental conditions that would adversely affect the participant's ability to safely participate in the Activity. The Hirer gives MWCCC and the staff leading the Activity permission to seek emergency medical services for the participant should he or she become ill or injured, and agrees to pay the costs of those services.
- c) Third party services are sometimes sold together with accommodation & catering provided by MWCCC. In such circumstances the third party is entirely responsible for supplying the products or services to the Hirer and any involvement MWCCC has in facilitating your booking with the third party is as the third party's agent. MWCCC is in no way the supplier of the products and services and to the extent permitted by law MWCCC is not liable for any failure by the third party to provide the products or services, nor for any act, error, omission, default or negligence of the third party. MWCCC does not warrant the accuracy of any information, statements or representations made by third parties
- d) Swimming Pool & River - a) Guests are permitted to share access of the swimming pool and river. b) All guests under the age of 18 years must be accompanied and supervised by a responsible adult at all times. c) The pool and river is not necessarily supervised by Venue staff and guests use of the pool and river is at their own risk entirely. d) The river is saltwater and open to the ocean with all its inherent risk. The Hirer's participants enter at their own personal risk and are responsible for their own safety at all times.

#### 8. General Safety, Health & First Aid

- a) Fire exits must be kept unlocked and clear of obstacles for a distance of two (2) metres at all times. The Hirer shall keep each corridor, passage and exit in the venue clear of obstructions and ready for use in an emergency.
- b) It is the responsibility of the Hirer to observe all Venue signage relating to fire and safety precautions and also health directives.
- c) The Hirer must not interfere with the fire exits and/or fire safety equipment unless it is an emergency.
- d) It is the responsibility of the Hirer to provide first aid supplies and administer any first aid they feel necessary during an event.
- e) The Hirer is responsible for ensuring that all guests adhere to Australian Government and Queensland Government current health directives.
- f) The Hirer is responsible for ensuring COVID-19 pre-screening health checks daily for all guests and providing a copy of said documentation to MWCCC upon arrival and daily thereafter.
- g) The Hirer is responsible for ensuring guests are advised not to attend the Venue if they are unwell, have a temperature or identify in the at-risk or vulnerable category. If a at-risk or vulnerable person attends the Venue they are advised to take their own additional safety precautions and are notified that MWCCC cannot guarantee their safety.
- h) The Hirer is responsible to ensure that any guest who becomes unwell while at the Venue leave the premises immediately and seek appropriate medical advice. MWCCC must be informed immediately if any guest becomes unwell.

#### 9. Liability

- a) To the extent permitted by law, MWCCC will not be liable for any losses, theft, damages, liability, claims, expenses (including for negligence and whether direct, indirect or consequential) arising in connection with the use of the Venue or the booking; and makes no warranty or representation as to the fitness or suitability of the Venue and its Facilities.
- b) The Hirer will be responsible for the cost of any actions taken by the Hirer, its Representatives or guests causing any loss, breakages of or damage to any equipment, accommodation or facilities or the Venue.

#### 6. General

- a) These terms and conditions are subject to change at any time and at the sole discretion of MWCCC.

#### Booking Agreement

I apply on behalf of the above group and state that we will adhere to the conditions stated in booking agreement.

I accept full responsibility for the Group (including day visitors) and ensure payment for any loss or damage caused by the group

I understand that the management of Maroochy Waterfront Camp & Conference Centre has the right to cancel any application if the facility is not being used for the agreed purposes.

Maroochy Waterfront Camp & Conference Centre and its staff accept no liability or responsibility for any loss or damage to campers or day visitors' property, or injury of or to any person and I shall be responsible to ensure that all persons in the Group and their guests and visitors are aware of this disclaimer.



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