



2020 Adult Group Accommodation, Retreats & Camps

Maroochy Waterfront Camp & Conference Centre

www.maroochywaterfront.com.au

info@maroochywaterfront.com.au

Located just a hop, skip and jump from the Maroochydoore CBD, and situated on the pristine banks of the stunning Maroochy River, Maroochy Waterfront Conference Centre provides the ideal Sunshine Coast location for your next group camp or retreat. Fully licenced venue for your enjoyment.



Accommodation – Individual Rooms OR Bungalows

(NO dorms, so perfect to ensure everyone get some sleep!!)



- Camp Centre - 63 twin share rooms, either 2 single beds/bunks or 1 double bed. Sleeping up to 151 guests.
- Bungalows - 19 individual private self-contained bungalows also available with 1 queen bed, 1 single & 1 small single in each. Sleeping up to 76 guests.
- All rooms and/or bungalows are individually air conditioned.
- All rooms and bungalows have private ensuites with shower and toilet (**NO** line ups for showers or outdoor night trips to shared toilets!)
- All linen provided (sheets, blankets, bath towel & bath mat).
- Breathtaking water and garden views



Catering – Delicious Homestyle



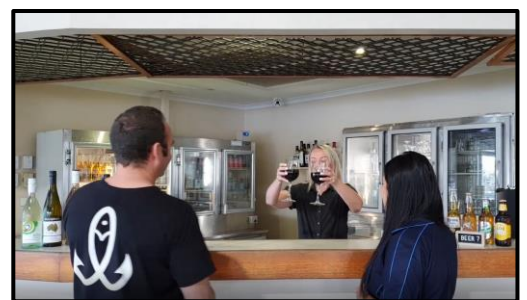
- Full onsite delicious catering by qualified Chef's.
- Flexible meal plans. You get to choose meals!
- Specific Dietary requirements catered for.
- Serving times flexible to suit individual itinerary.
- Self-Catering permitted in Bungalows Only.

Optional Activities (if required)

- Over 50 activity options by professional camp facilitators.

Facilities

- Large function / dining and activity room, with seating for up to 180 people.
- Fully licenced venue for your enjoyment. No BYO.
- Multiple smaller conference / function rooms.
- Large grassed areas. Ample car & bus parking available.
- Resort style swimming pool and landscaped BBQ area.
- Private lagoon with direct river & ocean access. Boat ramp.
- Coin operated laundry facilities available.



Specialities

- Group comfort & support i.e. break out room, free wi-fi and outstanding barista coffee! Fully licenced venue if required
- Family owned and operated.
- Option for sole use of facility.
- All groups of between 15 and 227 guests catered for.





Menu Options (you get to choose!)

Breakfast

A daily selection of cereals, fresh and preserved fruit, breads, spreads, preserves, yoghurt, juice, tea & coffee

Plus one of the following on a fixed daily rotation:

- Scrambled or poached eggs, two beef breakfast sausages and toast
- Scrambled or poached eggs, baked beans, hash browns and toast
- Scrambled or poached eggs, grilled bacon, tomatoes and toast
- Two pancakes with syrup, oatmeal porridge with apple compote and toast
- Chipolatas with spaghetti and hash browns

Morning Tea

Chef selection of cakes, scones with jam & cream, slices or muffins and fruit, with tea & coffee

Lunch

- Seasonal quiches / frittata with garden salad
- Warm Chicken Salad or Thai Beef Salad
- Deluxe burger and coleslaw served with chips
- Fettuccine (carbonara, pepperoni, vegetarian Mushroom or bolognaise)
- Burrito (beef, chicken or bean) and fresh gourmet salad
- Assorted sandwich/rolls/wraps platters
- Selection of pizza slices served with gourmet salad

Afternoon Tea

Chef selection of homemade cakes, scones with jam & cream, slices or muffins and fruit, with tea & coffee

Dinner

- Traditional Roast (Beef, Lamb or Pork) Gravy, Roast Potato and Pumpkin, Steamed Vegetables Fresh Bread basket
- Chicken Schnitzel and chips or creamy mash and steamed vegetables and gravy
- Beef Lasagne or Vegetarian Lasagne, Or Penne Bolognese, Fresh Garden salad and Pizza Bread
- Chicken Cacciatore with steamed rice and seasonal vegetables
- Crumbed or Battered Fish, Golden Chips with Fresh Garden Salad and Gourmet Rice Salad
- Deconstructed Beef & Guinness Pie with creamed potato and seasonal vegetables
- Beef goulash served with steamed rice and steamed seasonal vegetables

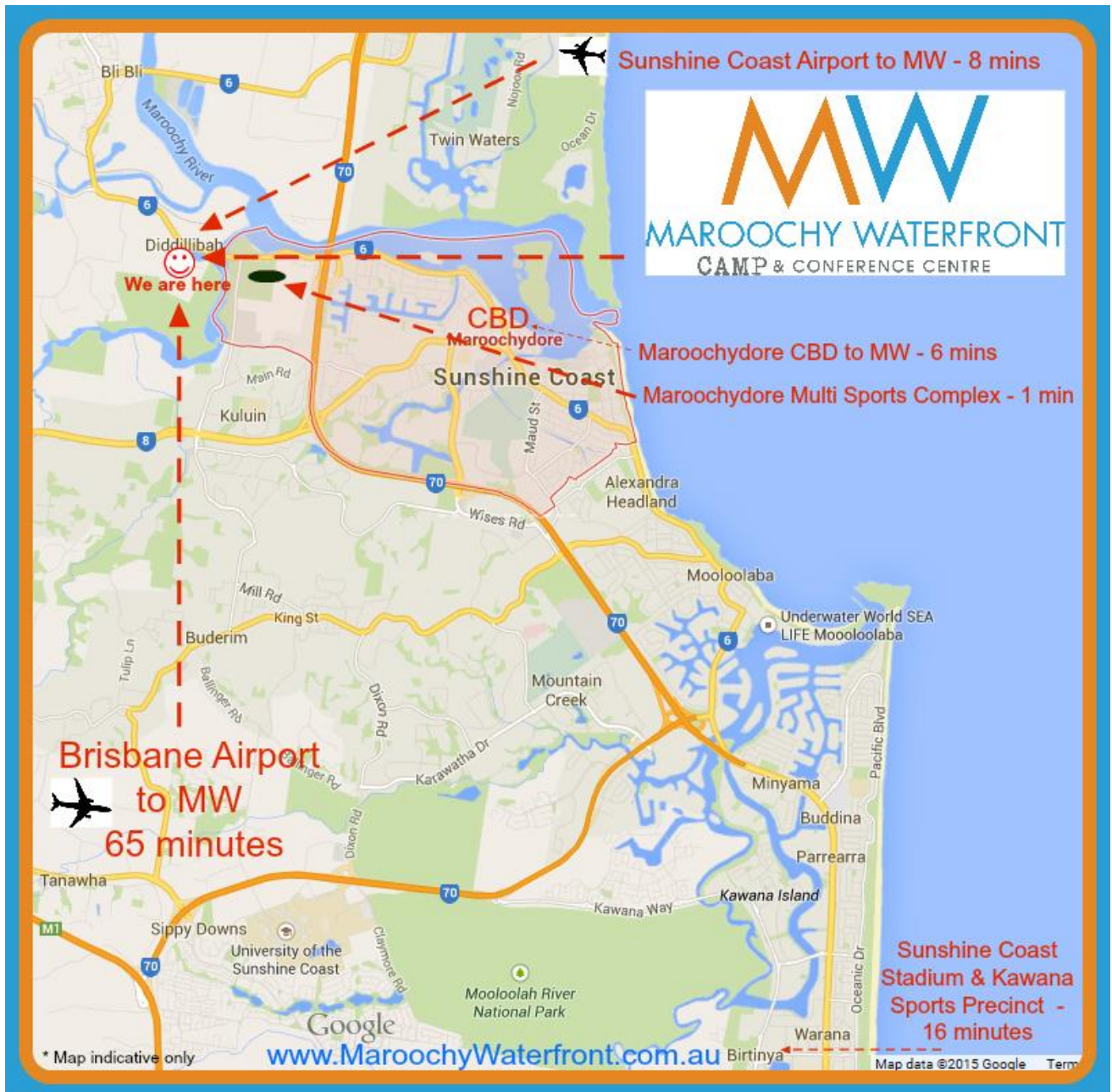
Dessert

- Pavlova & Fruit
- Home made fruit crumble and vanilla custard
- Black Forrest mousse with topping
- Cheesecake
- Bread & Butter Pudding with ice cream
- Fresh fruit salad and jelly
- Yoghurt peach cream

Special dietary options are available upon request and must be provided to us within 21 days prior to arrival. MWCCC endeavour to satisfy all food intolerances, however we cannot guarantee non cross-contamination and for medical reasons it is recommended to provide own meal in the case of severe allergy. Special dietary requirements must be provided to us within 21 days prior to arrival. Please note meals such as gluten-free are an additional \$3 per meal per person. This excludes vegetarian.

MWCCC reserve the right to change the menu at any time if required (ie: deliveries/availability of food items).

Location Map



**Indicative map only*

- Situated on the pristine banks of the stunning Maroochy River in Maroochydoore, Sunshine Coast, Queensland
- 6 minutes from Maroochydoore CBD
- 1 minute to Maroochydoore Multi Sports Complex
- 16 minutes to Sunshine Coast Stadium & Kawana Sports Precinct (Lake Kawana & Aquatic Centre)
- Minutes from the beach
- 8 minutes from the Sunshine Coast Regional Airport

2020 Rates

CAMP & CONFERENCE CENTRE

Each room has either 1 double, 2 singles or 1 single & 1 bunk (sleeps 2 or 3 guests)

Premium Package : **\$ Contact us on 07 5448 4911 for rates**
Accommodation (twin/triple share) with breakfast, morning tea, lunch, afternoon tea & 2 course dinner.

Classic Package : **\$ Contact us on 07 5448 4911 for rates**
Accommodation (twin/ triple share) with breakfast, lunch & 2 course dinner

Standard Package : **\$ Contact us on 07 5448 4911 for rates**
Accommodation (twin/ triple share) with breakfast & dinner

OR

BUNGALOWS

Accommodation: **\$ Contact us on 07 5448 4911 for rates**
Each bungalow has 1 double, 1 single & 1 trundle bed (sleeps up to 4 guests)

*Self-Catering Permitted.

**Linen included for double bed only. Linen available for single and trundle beds at an additional cost of \$10/bed.

Add on meals packages, per person : **Breakfast & 2 Course Dinner: \$ Contact Us**
Breakfast, Lunch & 2 Course Dinner: \$ Contact Us
Breakfast, M/Tea, Lunch, A/Tea & Dinner: \$ Contact Us

- Flexible meal times to suit your groups requirements.
- Prices are valid for 14 days from the date of this proposal. GST is included in quoted price
- Should any of your guests staying in the Camp Centre request single room accommodation, a single supplement fee applies.
- For groups of 40+ utilising the Premium Package, shared use of one of the conference / function rooms will be at no additional charge. Although if exclusive use is required, please advise. For groups of less than 40 people there may be an additional daily charge for use of a conference room.



Activities Package Options (if required)

All activities are completely organised by fully qualified facilitators and an exclusive itinerary will be tailored to meet your group requirements. Please contact us for rates.

**minimum numbers apply.*

Timeline

Action	Due Date	Note
Confirm booking	As soon as possible	Ring or email MWCCC asap
Accept Terms & Conditions	Upon confirmation of booking	Confirmation of booking and paid deposit indicates acceptance.
10% Deposit required	14 days from issue of invoice	Refer to your invoice for payment options
Final Guest Numbers Due	28 days prior to arrival	Advise MWCCC final guest numbers
Final Invoice Due	21 days prior to arrival	Refer to your invoice for payment options
Itinerary Required	21 days prior to arrival	Copy of proposed itinerary to MWCCC for approval
Dietary Requirements Due	21 days prior to arrival	Copy of full list of students dietary requirements sent to MWCCC
Preferred Menu Choices Required	21 days prior to arrival	Confirm with MWCCC final menu choices to be approved
Room Allocation List Required	21 days prior to arrival	Copy of completed list of students rooms to be sent to MWCCC

Please contact Maroochy Waterfront Camp today to make an enquiry or to discuss your individual group needs.

Phone: 07 5448 4344

Email: info@maroochywaterfront.com.au





Booking Agreement

The Booking Agreement seeks to clearly state the agreed responsibilities of the users to ensure a common understanding and focus by all parties. The terms and conditions will be to the mutual benefit of all parties by providing a clear understanding of expectations and level of commitment required.

1. Definitions

- a) 'Hirer' means the person or group specified in this Agreement &/or person representing the group making the booking.
- b) 'MWCCC' means Maroochy Waterfront Camp & Conference Centre (MWCCC) and its Directors and employees.
- c) 'Venue' means Maroochy Waterfront Camp & Conference Centre.

2. General Terms and Conditions

- a) The Hirer consents to these terms and conditions by making the booking.
- b) The Hirer consents to abide by MWCCC Rules as published from time to time and in force at the arrival date.
- c) No spaces hired with the building shall be sub-let or any tenancy transferred.
- d) Animals are not permitted in the venue, with the exceptions of guide dogs for visually impaired persons.
- e) The Hirer must not make, damage or make alteration to any part of the venue or erect or install any fixtures, fittings or other attachments.
- f) Decorations will only be permitted at the discretion of the venue manager.
- g) Notices or announcements of any event or function shall only be displayed in the Venue or grounds with the approval of MWCCC.
- h) Strictly NO BYO alcohol permitted on premises. MWCCC is a licensed establishment only.
- i) Smoking is not permitted within the venue and surrounding areas (including building and grounds)
- j) Footwear must be worn at all times in the dining / function room.
- k) All guests must vacate the dining / function room by 10pm.
- l) The Hirer is responsible for ensuring adherence to in-house camp rules.
- m) Exclusive use of the Venue is not guaranteed, unless otherwise advised and confirmed in writing by MWCCC.
- n) Number of guests must not exceed number of beds
- o) **Check in** to the Venue by the Hirer is available after 2.00pm on the confirmed booking arrival date.
- p) **Check out** of the Venue by the Hirer is required before 10.00am on the day of departure.

3. Bookings & Deposits

- a) Bookings may be made up to 2 years in advance
- b) Tentative bookings will be held for a maximum of fourteen (14) days. A tentative booking does not guarantee MWCCC will accept a booking.
- c) A booking is only confirmed once the full deposit is received.
- d) The deposit payable is the higher amount of \$250 or 10% of the estimated total of the booking.
- e) If a deposit is not received within 14 days of a tentative booking, the tentative booking will lapse.
- f) Through making payment of a deposit, the Hirer acknowledges that they have read, understood and agrees on behalf of the Hirer to be bound by these terms and conditions.

4. Fees & Charges

- a) Final guest numbers must be confirmed 21 days prior to the arrival date.
- b) A reduction in booking numbers of up to 25% or less is accepted and the booking fee will be adjusted accordingly, up to 21 days prior to arrival.
- c) An increase in booking numbers will be accepted subject to availability and the total booking fee will be adjusted accordingly.
- d) All booking fees must be paid in full twenty-one (21) days prior to booking arrival date.
- e) Security Deposit – You must provide a valid credit card authorization or imprint when you check-in. This authorization may be used to cover incidental items including but not limited to, security bond or deposit for any breakages or damage incurred during your stay or cleaning charges in excess of the normal level of cleaning.
- f) All prices are subject to change.

5. Variations & Cancellations

- a) All variations and cancellations to bookings must be made in writing.
- b) MWCCC, at its absolute discretion, may cancel a booking at any time. If MWCCC cancels a booking the Hirer will be notified by phone and/or email.
- c) MWCCC reserves the right to refuse or cancel any booking that does not comply with conditions of hire.
- d) MWCCC may cancel a booking with minimal notice in the event of : 1) a natural disaster, 2) acts of terrorism 3) the hire fees have not been paid within the allocated time frame, 4) MWCCC becomes aware that the event, goods or services proposed to be held/used/provided by the Hirer are objectionable, dangerous, infringes any copyright, is prohibited by law, or would be detrimental to MWCCC in any way.
- e) If booking variation is requested no less than 16 weeks prior to arrival, the deposit may be transferrable, at MWCCC discretion, once only to another date if available within twelve (12) months.
- f) Deposit is refundable, less \$250 administration fee, if cancellation occurs any time prior to sixteen (16) weeks before arrival date.
- g) 50% of full booking fee is payable if a cancellation occurs within sixteen (16) weeks but not longer than fourteen (14) days prior to arrival date.
- h) Full booking fee is retained, or if for any reason not yet paid, due and payable immediately, if cancellation occurs within fifteen (15) days prior to arrival.
- i) The Hirer agrees to accept our terms and conditions for any cancellation of variation of booking.



6. Catering, Allergies & Dietary Requirements

- a) MWCCC make every attempt to identify ingredients that may cause allergic reactions for those with food allergies. Whilst all efforts are taken in relation to special diet requests, it must be noted that within the premises MWCCC handle all products and ingredients. Customer requests will be catered for to the best of our ability. Individuals with health threatening allergies or food intolerances should be aware of the risks. All care is taken.

7. Activities, Facility Use and Instructor-led activities

- a) **Disclaimer** - The Hirer's participants have voluntarily chosen to participate in the Activity and/or facility. The Hirer and their Representatives and participants understand it may involve physical activity of a strenuous nature, and that there are inherent risks in all aspects of physical activity, including injury and death. The Hirer, its Representatives and the participants knowingly assume all of the inherent risks of the Activity. On behalf of the participant, the Hirer waives any and all claims the participant or the Hirer may have against MWCCC.
- b) By booking, the Hirer warrants that the participants are in good health and proper physical condition to safely participate in the Activity and have no known physical or mental conditions that would adversely affect the participant's ability to safely participate in the Activity. The Hirer gives MWCCC and the staff leading the Activity permission to seek emergency medical services for the participant should he or she become ill or injured, and agrees to pay the costs of those services.
- c) Third party services are sometimes sold together with accommodation & catering provided by MWCCC. In such circumstances the third party is entirely responsible for supplying the products or services to the Hirer and any involvement MWCCC has in facilitating your booking with the third party is as the third party's agent. MWCCC is in no way the supplier of the products and services and to the extent permitted by law MWCCC is not liable for any failure by the third party to provide the products or services, nor for any act, error, omission, default or negligence of the third party. MWCCC does not warrant the accuracy of any information, statements or representations made by third parties
- d) **Swimming Pool & River** - a) Guests are permitted to share access of the swimming pool and river. b) All guests under the age of 18 years must be accompanied and supervised by a responsible adult at all times. c) The pool and river is not necessarily supervised by Venue staff and guests use of the pool and river is at their own risk entirely. d) The river is saltwater and open to the ocean with all its inherent risk. The Hirer's participants enter at their own personal risk and are responsible for their own safety at all times.

8. General Safety & First Aid

- a) Fire exits must be kept unlocked and clear of obstacles for a distance of two (2) metres at all times. The Hirer shall keep each corridor, passage and exit in the venue clear of obstructions and ready for use in an emergency.
- b) It is the responsibility of the Hirer to observe all Venue signage relating to fire and safety precautions.
- c) The Hirer must not interfere with the fire exits and/or fire safety equipment unless it is an emergency.
- d) It is the responsibility of the Hirer to provide first aid supplies and administer any first aid they feel necessary during an event

9. Liability

- a) To the extent permitted by law, MWCCC will not be liable for any losses, theft, damages, liability, claims, expenses (including for negligence and whether direct, indirect or consequential) arising in connection with the use of the Venue or the booking; and makes no warranty or representation as to the fitness or suitability of the Venue and its Facilities.
- b) The Hirer will be responsible for the cost of any actions taken by the Hirer, its Representatives or guests causing any loss, breakages of or damage to any equipment, accommodation or facilities or the Venue.

10. General

- a) These terms and conditions are subject to change at any time and at the sole discretion of MWCCC.

Booking Agreement

I apply on behalf of the above group and state that we will adhere to the conditions stated in booking agreement.

I accept full responsibility for the Group (including day visitors) and ensure payment for any loss or damage caused by the group

I understand that the management of Maroochy Waterfront Camp & Conference Centre has the right to cancel any application if the facility is not being used for the agreed purposes.

Maroochy Waterfront Camp & Conference Centre and its staff accept no liability or responsibility for any loss or damage to campers or day visitors' property, or injury of or to any person and I shall be responsible to ensure that all persons in the Group and their guests and visitors are aware of this disclaimer.

Signed: (applicant) _____ Date: ____/____/____

Insurance details (if applicable):

Details of group insurer: _____ Public Liability \$ _____

Please return this form with cheque, or EFT – details above to Maroochy Waterfront Camp & Conference Centre and keep a copy for your records.

Last updated 31st October 2018